

Delayed Egress & Thrive Expectations

A calm, respectful community helps residents feel supported. These expectations explain our approach to controlled exits, behavioral expressions, and working together to support safety.



Thrive is Home Again's person-centered memory-care program. Our goal is to support each resident while maintaining a safe, respectful community for everyone.

Controlled exits and secured perimeters

Home Again uses special exit-control devices to help reduce the risk of residents wandering away. Depending on the community, these may include time-delay locks, secured perimeter fencing, or locked exit doors. These systems must meet applicable legal and fire-safety requirements.

Please check the door every time

When entering or leaving the community, make sure the door has closed and secured behind you before continuing.

The community is not a totally secure environment; a resident may still leave unexpectedly. If we discover a resident is missing, we will immediately notify the responsible party, look for the resident, and follow Home Again's elopement procedures.

Understanding behavioral expressions

Activity levels may range from quiet to energetic. Residents may communicate unmet needs through behavioral expressions such as wandering, calling or yelling out, crying, picking, or physical or verbal aggression. Seeing these changes can be unsettling. Trained staff are available to assist.

Working Together for a Safe Visit

If you are unsure how to respond to a situation, ask a staff member for help. Our shared goal is to protect each resident's safety and dignity.

Community expectations

- 1 **Remain calm**
Use a calm manner, even when a resident is upset or a situation feels unfamiliar.
- 2 **Respect personal space**
Do not physically touch another community member. Seek staff assistance when help is needed.
- 3 **Speak respectfully**
Do not verbally abuse other community members.
- 4 **Ask staff for assistance**
Let trained staff help with behavioral expressions or safety concerns.

Acknowledgment

By signing below, I acknowledge that I understand the expectations described in this document and the conduct expected while in the community.

If Home Again determines that a visitor's behavior is detrimental to a community member, the visitor may be asked to leave the community until further notice. Any restrictions must be handled consistent with residents' rights and applicable requirements.

Legal representative

Date

Home Again representative

Date